

I live in Albuquerque, New Mexico. Our phone company, Qwest, was *very* slow to bring DSL to our market and it only happened after the telecommunication reform act opened the way for companies like Covad (a CLEC) to come in and make the service available. Qwest now provides the same DSL service at a competitive price, but I could not be happier with the service and reliability I get through Covad.

The areas in which Qwest still has a monopoly, general phone service, they cut corners and reduce services in any way possible.

If my access to Covad was lost I might have Comcast as an alternative, but they have their own monopolistic pricing and structuring of their service. Also, Albuquerque is a large city and many areas are not served by both Comcast digital and Qwest DSL.

Please do not reward Qwest's mismanagement and financial irresponsibility by further limiting our choices!